

WARRANTY CONDITIONS

Relating to the conditions of Sales document

WARRANTY LENGTH :

FILLON TECHNOLOGIES guarantees their equipment against all material or manufacturing defaults that may appear during the normal use of their machines for a period of **24 months.** This warranty starts from the invoicing date between FILLON Technologies and their customer.

WARRANTY APPLICATION:

THE CUSTOMER BENEFITS:

From the free replacement or repair of the part or equipment recognized as defective or its exchange, at the discretion of FILLON TECHNOLOGIES as well as any eventual damage caused by said default to any other part of the equipment in question.

THE WARRANTY DOES NOT APPLY:

In case of accident, vandalism, negligence, non-respect of use and maintenance conditions defined by FILLON TECHNOLOGIES, the use of furnishings or accessories that do not correspond to the prescribed standards. The warranty does not apply in cases of defaults caused by the quality of the installation or location, electrical installation or quality of electrical currents and in a general manner, any damage originating from the equipment's environment. The warranty does not cover defaults caused by transport damage or poor handling starting from the determined risk-transfer point defined by the contract terms. The warranty does not apply for indirect consequences of an eventual default (loss of goods, business, immobilisation, etc.)

The warranty does not cover the following elements, considered as consumables: Belts, fuses, lamps, wheels, Plexiglas-parts, seals and power cables. FILLON TECHNOLOGIES will not be held to any other engagements or responsibilities other than those enounced within these warranty conditions.

HOW DOES THE WARRANTY WORK?

All customer claims must be transmitted to FILLON TECHNOLOGIES After Sales Service by the Company having effectuated the sale to the end user within a maximum delay of 15 days after the initial appearance of the default, giving detailed information as to the circumstances and the nature of the default. This warranty applies only to the initial acquirer (this term designates the person or entity having bought the equipment directly from FILLON TECHNOLOGIES). This warranty is non-transferable.

The defective part(s) must be returned to FILLON TECHNOLOGIES or held at their disposition for control, according to FILLON TECHNOLOGIES After Sales Service's instructions. In the first case, the initial buyer takes charge of the transport risks and costs until delivery to the site indicated by FILLON TECHNOLOGIES. The repaired or exchanged part(s) are returned by FILLON TECHNOLOGIES.

The removal and mounting of the exchanged or repaired part(s) is carried out by the personnel trained to this effect by the buyer at no charge to FILLON TECHNOLOGIES.

In cases where on-site intervention by FILLON TECHNOLOGIES is deemed necessary; the intervention, travel and hotel costs will be invoiced by FILLON TECHNOLOGIES according to current rates.

The exchanged or repaired part(s) in the context of the warranty conditions are covered for the remaining warranty time applicable for the original equipment.